

**Subject:** recycLA Green Ribbon Council follow-up

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Dear Green Ribbon Council members:

Thank you for taking time out of your busy schedules to be part of the inaugural Green Ribbon Council (GRC) on Monday, June 26<sup>th</sup>. I am pleased that you were one of a diverse and prestigious group of 85 people who attended our inaugural meeting. In late summer/early fall, we will begin holding meetings monthly for the next year in order to continue to guide the recycLA rollout process with your expertise and input. I know that my staff and those of the Franchise Service Providers (FSPs) are all eager to work with you and your groups.

We have created a survey to capture your preferences, and we would greatly appreciate a few moments of your time so that we can use these findings to shape future meetings.

<https://www.surveymonkey.com/r/recycLAGrc>

The transition to this new program starts with the waste assessments, as this is how the FSPs will get an accurate picture of how each business, commercial building, or multifamily building owner will benefit under the recycLA program, and what their costs will be for recycLA's comprehensive services.

Attached are electronic versions of the recycLA fact sheet and welcome packet which were distributed at the GRC meeting. Please feel free to share these with your members, and encourage them to start the transition process by contacting our [24-hour Customer Care Center at 1-800-773-2489](tel:1-800-773-2489). After answering initial questions, these representatives send customers to the appropriate company within minutes, so that the waste assessment process can begin. Throughout the process, our team can communicate with customers and provide written materials in numerous languages.

For those of you who could not attend, we are looking forward to meeting you at our next meeting.

Thank you again for joining us so to engage in making Los Angeles the cleanest big city in America through recycLA's successful implementation!

Enrique C. Zaldivar

Enrique C. Zaldivar, P.E.  
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For 24/7 service requests, dial 1-800-773-2489 or go [online](#)  
Connect with us in social media! @lacitysan @onewaterla @cleanstreetsla



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You can also connect with us on [Nextdoor](#)!

— Attachments: —	
recycLA Welcome Packet.pdf	1.0 MB
RECYCLA FACT SHEET.pdf	404 KB